

**WRITTEN QUESTION TO THE MINISTER FOR HEALTH AND SOCIAL SERVICES
BY DEPUTY K.G. PAMPLIN OF ST. SAVIOUR
ANSWER TO BE TABLED ON TUESDAY 21st JANUARY 2020**

Question

Will the Minister provide a breakdown of the number of mental health patients seen during 2018 in all areas of Health and Community Services (including the Hospital, La Chasse and Orchard House), indicating when the busiest periods of the year fell in this regard and at which facilities; and will he explain the reasons for those busiest periods, in particular at Orchard House?

Answer

Following a conversation with the Deputy, it was clear that he meant to request figures for 2019, not 2018, and the answer therefore provides data for 2019.

The first table shows the number of individual clients receiving care each month within the listed Mental Health Services in 2019.

It shows the numbers of patients who have been cared for in each service area, but does not mean, for example, that Orchard House, in December, had 34 clients within the ward at any one time.

Variation in client episodes of care across acute mental health services will always occur as the teams proactively react to individual needs. Clients in crisis will always require more intervention and input, but this will always remain unpredictable. Other variation in activity numbers may occur as a result of staff taking leave, and whilst we plan annual leave and schedule it across the year, there will always be days where more staff are at work, than others.

The numbers of patients within service areas will vary, depending on clinical need, which, within mental health services, cannot be predicted.

We are unable to provide a breakdown of the specific locations in which the clients are seen as this will be across a mixture of health facilities and also within their own homes. To do this would require viewing each individual care entry.

Number of Individual client contacts recorded 2019												
Service Area	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Alcohol & Drug	362	342	354	360	363	391	384	367	380	390	370	347
Community Adult MH	447	410	448	463	452	428	500	483	501	578	530	515
Community Older Adult MH	302	301	324	311	312	314	275	249	249	277	263	274
Adult Acute (Orchard House)	30	25	26	27	36	32	34	31	30	35	30	34
Long Term Complex (Oak & Maple)	19	15	15	12	20	23	19	5	1	12	4	2
Older Adult Acute (Beech & Cedar)	25	25	19	19	23	23	22	22	20	23	23	21
Memory Service	94	112	91	95	90	98	103	102	120	113	111	99
Total	1180	1136	1181	1198	1199	1211	1227	1160	1200	1315	1226	1198

The second table shows the number of client contacts recorded – some clients will be seen or contacted multiple times across the month. These can be face to face or on the telephone. Contacts are captured each time there is an entry into the electronic patient record regarding an individual client.

Number of client contacts recorded (Face to Face and Other) 2019												
Service Area	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Alcohol & Drug	1081	866	909	948	1008	1075	997	913	1026	1088	947	814
Community Adult MH	1571	1477	1681	1536	1681	1461	1808	1511	1428	1965	1690	1547
Community Older Adult MH	1156	1090	1117	1098	1016	940	1017	815	979	1050	932	894
Adult Acute (Orchard House)	1147	789	988	981	950	1041	1269	1129	1262	1320	1309	1272
Long Term Complex (Oak & Maple)	39	30	18	18	55	61	33	9	1	19	7	2
Older Adult Acute (Beech & Cedar)	177	163	127	122	169	205	192	232	196	245	225	239
Memory Service	187	244	231	207	223	230	247	221	243	273	259	195
Total	5358	4659	5071	4910	5102	5013	5563	4830	5135	5960	5369	4963